

are you satisfied with
the service of the
warwickshire
youth offending team?

Information for young people
and parents/guardians

Warwickshire Youth Offending Team

YOT

ARE YOU SATISFIED OR DISSATISFIED WITH OUR SERVICE?

WE WOULD LIKE TO HEAR YOUR VIEWS SO PLEASE CONTACT US WITH YOUR COMMENTS

Making your views known ...

- You can write or talk to any member of staff from the Youth Offending Team
- They will try to sort the matter out straightaway but they may have to pass your comments on to a more senior member of staff
- You will hear from us within three working days

- You could also write or talk to the Youth Offending Team Unit Manager. The address to write to is:

The Youth Offending Team
Newton Hall
Lower Hillmorton Road
Rugby, CV21 3TU
Telephone 01788 331256

or: Warwickshire Youth Offending Team
Sterling House
12 Hamilton Terrace
Hollywalk
Leamington Spa
CV32 4LY
Telephone 01926 736200

Or you can use the form on this leaflet if you wish.

- We will do everything we can to let you know the outcome as soon as possible. If you are not happy about the way your comments have been dealt with, we will let you know how you can take the matter further.
- You can ask a friend or relative to contact us on your behalf.



Your name:

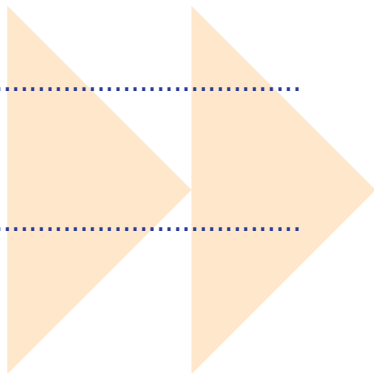
Your address:

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Your phone number:



If you are filling this in for someone else,
please give:

Their name:

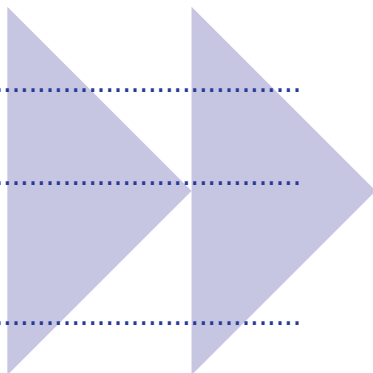
Their address:

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Their phone number:



If someone from the Youth Offending Team has helped you to fill out this form, please give his or her name and place of work:

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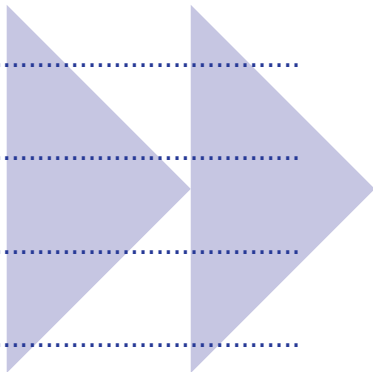
Your views:

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Please post this form to:

**The Unit Manager
Warwickshire Youth Offending Team
Newton Hall
Lower Hillmorton Road
Rugby
CV21 3TU**

**Or: The Unit Manager
Warwickshire Youth Offending Team
Sterling House
12 Hamilton Terrace
Hollywalk
Leamington Spa
CV32 4LY
Telephone 01926 736200**

Or:

**give it to any member of the
Youth Offending Team.**

**This procedure does not affect your right to
approach your local councillor or the
Ombudsman. This leaflet is produced in
accordance with requirements of the National
Health and Community Care Act 1990.**

CONTACTS

Warwickshire County Council
departments of Education and Social
Services, in partnership with
Warwickshire Health Authority,
Warwickshire Probation, Warwickshire
Police with Bail/Remand Services
provided by Barnardos.

Diane Johnson
Youth Offending Team Manager

If this information is difficult to
understand, we can provide it in
another format for example in large
print, on audio tape, in another
language or through discussion.

**Rugby Office (covering Coleshill,
Atherstone, Bedworth, Nuneaton and
Rugby areas)**

Warwickshire Youth Offending Team
Newton Hall
Lower Hillmorton Road
Rugby
CV21 3TU

Telephone: 01788 331256

**Warwick Office (covering Warwick,
Leamington and Stratford areas)**

Warwickshire Youth Offending Team
Sterling House
12 Hamilton Terrace
Hollywalk
Leamington Spa
CV32 4LY

Telephone: 01926 736200



INVESTOR IN PEOPLE